

Important Contacts for Children and their Families

(all numbers in 585 area code unless otherwise specified)

Advocacy/Legal Assistance

Empire Justice Center 454-4060
LawNY, Inc. 325-2520
Legal Aid Society 232-4090
Rochester Housing Authority 697-6145
Volunteer Legal Services Project 232-3051

Asthma

American Lung Assoc. of NYS, Rochester Office 442-4260
Monroe County Department of Public Health – Indoor Air Quality 753-5075

Child Abuse

NYS Mandated Reporting | CPS 1-800-635-1522
Referral and Evaluation of Abused Children (REACH) 935-7802
Society for Protection and Care of Children (SPCC) 325-6101

Child Care

Child Care Council, Inc. 654-4720/1-800-743-KIDS
Crisis Nursery of Greater Rochester 235-5750
IBERO American Action League, Inc. 256-8900
Rochester Parents Network Nurseline 292-BABY (2229)

Clothing

Asbury Store House 473-0950
Bethany House 454-4197
IBERO Fashion Works 546-1167
Matthew's Closet (Corpus Christi) 232-5160
Open Door Mission 454-6696
St. Mary's Children's Clothes Closet 368-3030

Community Development

ABC Head Start 325-5116 X3300
Community Place of Greater Rochester, Inc. 327-7200
Group 14621 Community Association, Inc. 266-4693
IBERO American Action League, Inc. 256-8900

Disabilities Benefits

NYS Office of Temporary and Disability Assistance (OTDA) 518-473-1090
1-800-342-3009/TTY Line: 1-866-875-9975

Domestic Violence/Intimate Partner Violence

Rape Crisis 546-2777 Hotline 1-800-527-1575
RESOLVE of Greater Rochester 425-1580
Saathi of Rochester 234-1050
Society for Protection and Care of Children (SPCC) 325-6101
Willow Domestic Violence 232-5200/24 hotline 222-SAFE/TTY Line: 232-1741

Education/Development

ABC Head Start 325-5116 X3300
CP Rochester 334-6000
Early Intervention 753-KIDS (5437) Option-3
IBERO American Action League, Inc. 256-8900
Mary Cariola Children's Center 271-0761
Operation Transformation Rochester (Job Training) 428-6342
Regional Early Childhood Direction Center 249-7817
Rochester City School District 262-8100
Rochester City School District Special Education 262-8454
Specialized Services for students with disabilities 262-8185
Universal Pre-K Information 262-8140

Environmental Health

Coalition to Prevent Lead Poisoning 224-3125
Monroe County Childhood Lead Poisoning Prevention Program 753-5087
Monroe County Department of Health Immunization Program 753-5150
Monroe County Department of Public Health – Indoor Air Quality 753-5075
Monroe County Department of Public Health (Rabies Control and Animal Bites) 753-5171
Poison Control 1-800-222-1222

Furniture

Goodwill Stores 232-1111
Salvation Army Family Store 720-1610
Volunteers of America 647-1150

Formula

Bethany House 454-4197
Women, Infants and Children (WIC) 753-6960

Financial Assistance

Temporary Assistance 753-6298 Direct Application/Appt. Line 753-6960
691 St. Paul St. 14605/111 Westfall Rd. 14620

Food Cupboards

Bethany House 454-4197 (St. Bridget Dr.)
Cameron Community Ministries 254-2697 (Cameron St.)
Foodlink 328-3380
Open Door Mission 454-6696 156 N. Plymouth Av. (After Hours call 423-1825)
Salvation Army 987-9500 (Liberty Pole) 527-9566 (West Ave).

Health Insurance:

Child Health Plus(CHP) & Family Health Plus:
The Official Health Plan Marketplace Individuals should apply for health insurance coverage through the Marketplace <https://nystateofhealth.ny.gov> Helpline 1-855-355-5777
TTY Line: 1-800-662-1220

Facilitated Enrollment (to help patients apply for health insurance)

Coordinated Care Services, Inc. (CCSI) 328-5190 or 613-7662
IBERO American Action League, Inc. 256-8900
LawNY, Inc. 1-855-886-7748

Family Planning Benefit Program (free family planning services) 1-800-541-2831

MEDICAID:

MEDICAID & Child Health Plus Helpline 1-800-541-2831
Medicaid Managed Care and Health First 1-866-463-6743
Monroe County Department of Human Services (DHS) 753-6298
http://www.health.ny.gov/health_care/medicaid

Homeless Resources

Monroe County Emergency Housing Unit (16-17 years old) 753-6687
After Hours Placement Line: 442-1742
Health Reach for the Homeless 638-3720
Health Care for the Homeless 368-3720

Housing/Shelters

Bethany House (women and children) 454-4197
Center for Youth Services (kids and teens) Toll-free crisis hotline:1-888-617-KIDS
Hillside (homeless children and teens) 654-4414 or 24-hour hotline: 256-7500
Hope House 697-3430
Jennifer House 288-1074
Monroe County Emergency Housing Unit (16-17 years old) 753-6687/
After Hours Placement Line: 442-1742
Nielsen House 328-0801
Open Door Mission (families) 454-6696
Salvation Army Genesis House (families) 24-hour hotline: 235-2660
The Housing Council at PathStone 546-3700
The Women's Place (single moms and kids) 436-5452
YWCA 368- 2292

Job Resources/Training

Operation Transformation Rochester (Job Training) 428-6342
Rochester Education Opportunity Center (REOC) 232-2730
Rochester Works 258-3500 (N. Goodman) 266-7760 (Waring Rd.)
753-5656 (Saint Paul St.)

Laundry

Asbury First United Methodist Church 271-1050

LGBT

Gay Alliance of the Genesee Valley- Rochester 244-8640
SAGE Rochester (older adults) 244-8640
Trillium Health 545-7200

Mental Health Services

Better Days Ahead 325-3145
Genesee Mental Health Center 922-7770
Hillside Mental Health 256-7500
Liberty Health 410-3370
Mental Health Assn 325-3145
Monroe Mobile Crises Team 529-3721
Rochester Mental Health Center 922-2500
Strong Behavioral Health 276-6900
Suicide Hotline Call 2-1-1

Nutrition Resources:

Women, Infants and Children (WIC) 753-4942
Growing Up Healthy Hotline 1-800-522-5006 TTY Line: 1800-655-1789
Supplemental Nutrition Assistance Program S.N.A.P. (formerly FOOD STAMPS)
SNAP recipients are eligible for **free** or reduced price school meals for their kids

- Monroe County DHS Office 753-6298 or 753-6960
- OTDA (Office for Temporary Disability Assistance) Hotline at 1-800-342-3009
- LawNY, Inc. 295-5624 and 295-5626
- www.mybenefits.ny.gov

Parent Support/Home Visiting

Family Resource Centers (Family Talk program) 436-0370 x303
Healthy Baby Network 546-4930
IBERO American Action League, Inc. 442-0683
Nurse Family Partnership 753-5437
Peter Castle 339-3200/Southwest 436-0370 X301 Family Resource Center
Society for Protection and Care of Children (SPCC) 325-6101

Prescription Assistance

Baden Street Settlement House 325-4910 (Baden St).
Catholic Family Center 546-7220 (N. Clinton Avenue) 232-2050 (Hart St.)
Salvation Army 987-9500 (Liberty Pole) 527-9566 (West Ave.)

Spanish Language Resources

IBERO American Action League, Inc. 256-8900

Substance Abuse

Alcoholics Anonymous 232-6720
Al-Anon/Alateen 288-0540
Coffee Connection 442-2180
Catholic Family Center 546-3046 ext. 258
Huther Doyle (Drug Treatment Center) (East Ave.) (West Ave.) 325-5100
Rochester Mental Health Center 922-2500
Strong Memorial Hospital Strong Recovery Chemical Dependency 275-3161
NYS Smoker's Quitline 1-866-697-8487 www.nysmokefree.com
Unity Chemical Dependency (central) 723-7736

Teen Services

Center for Youth Services (kids and teens) 473-2464
Family Planning Benefit Program (free family planning services) 1-800-541-2831
Jordan Health Services Holland St. 423-5800 (Upper Falls Blvd.) 454-2630
Metro Council for Teen Potential (MCTP) 445-6774
Operation Transformation Rochester (Job Training) 428-6342
Planned Parenthood 546-2771
Rochester Adolescent Maternity Program (RAMP) 275-2962
Teen Empowerment 697-3453

Transportation

Medical Motor Service (transportation for Medicaid recipients) 288-4680
R Community Bikes 234-2008
Regional Transit Service (RTS) 288-1700

Youth Activities

www.kidsoutandabout.com 633-8400
Action for a Better Community 325-5116
Boy Scouts of America 244-4210
Boys and Girls Club of Rochester 328-3077
Community Place of Greater Rochester, Inc. 327-7200
Hillside Family Resource Centers 256-7500
IBERO American Action League, Inc. (bilingual) 256-8900
Rochester Dept. of Recreation/Youth Services 428-6755
Rochester Public Libraries 428-7300
YMCA 546-5500



Educating, connecting and advocating in
our communities to do what works for health.

ADVOCACY FLASH CARD

“Advocacy is a matter of giving the right person
the right information at the right time.” - A. Kirwan

For additional copies of this card, please contact
The Hoekelman Center www.hoekelmancenter.org



www.kidsthive585.org



www.211lifeline.org

or dial 2-1-1 | llame al 2-1-1

In case of emergency, dial 9-1-1
En caso de emergencia, llame al 9-1-1

CHILD ADVOCACY CLEARINGHOUSES:

Local & State:

Hoekelman Center: 273-5942 <http://www.hoekelmancenter.org>
The Children's Agenda: <http://thechildrensagenda.org>
The Children's Institute: 256-2620 <https://www.childrensinstitute.net>

National:

Annie E. Casey Foundation: <http://datacenter.kidscount.org>
Kaiser Family Foundation: <http://kff.org>
Children's Defense Fund: 1-800-233-1200 <http://www.childrensdefense.org>
American Academy of Pediatrics <https://www.aap.org>
Coalition for Evidence Based Policy <http://coalition4evidence.org>

CONTACTING REPRESENTATIVES:

Local (Monroe County) Contacts:

Local Representatives: www2.monroecounty.gov/government-index.php
Board of Elections 753-1550

State (NYS) Contacts:

State (NYS) Assembly Members: <http://assembly.state.ny.us/mem>
State (NYS) Senators: <http://www.nysenate.gov/senators>

Federal Contacts:

Federal Representatives: <http://www.house.gov/writerep>
Federal Senators: <http://www.senate.gov>

Think Globally, Act Locally...