

Getting started with MyChart.

MyChart is a free website from UR Medicine. It lets you view test results, send and receive messages with your doctor, renew prescriptions, request appointments, and much more.

Below is everything you need to get started.

A few simple steps.

Important: You must have an email address to sign up for MyChart.

1. In your Internet browser, go to <https://mychart.urmc.rochester.edu>
2. Under “**New User?**” click on “**Sign Up (I have a code)**”
3. Enter your **MyChart Activation Code**
4. After filling in the remaining boxes, select “**Next**” to create your username and password

Your MyChart Activation Code can be requested online at <https://mychart.urmc.rochester.edu>; it can also be found on your After-Visit Summary or Discharge Instructions.

Now log on and send your doctor a message saying you are all set up with MyChart.

More on MyChart.

Is the information in this letter about someone else? If you are involved in the health care of this patient, do not use this code. The patient will need go to the MyChart website (<https://mychart.urmc.rochester.edu>) and click on “Request Access For Myself & Others.”

Questions? You can call the MyChart Customer Service Center, 8 AM to 5 PM weekdays: 585-275-8762 or 1-888-661-6162.

We look forward to making your care better and easier with MyChart!

Sincerely,

MyChart Customer Service Center