



MyChart Website v2017 – Top Changes Patients Should Know

MyChart – A New Look 2

Old MyChart vs. New MyChart..... 3

Notifications – How to Manage Your Alert Settings 6

Appointments – New Display..... 7

Adding Appointments to Your Calendar..... 8

Guest Payments..... 9

Redesigned After Visit Summary (AVS) 10

Share Everywhere..... 11

MyChart Mobile App – A New Look 12

Please Note:

**All screen shots were taken from a UR Medicine Test System.
No actual patient PHI was used in this document.**

MyChart – A New Look

MyChart has been redesigned to provide a fresh, modern appearance that makes it easier for you to find the information you want to see on the main screen. Helpful hints and quick tips are listed on the right side of the screen. All of the information you’re used to seeing in MyChart is still there; and in some cases, we’ve added even more.

- The main navigation remains at the top; but in some cases, the information is bundled together like your upcoming and past appointments or your new and sent messages.
- Proxy tabs have been moved to the top left in little colored bubbles.
- If you need some help, a right panel has been added to provide helpful tips and quick links.
- Looking for action buttons? You may need to “hover to discover.”

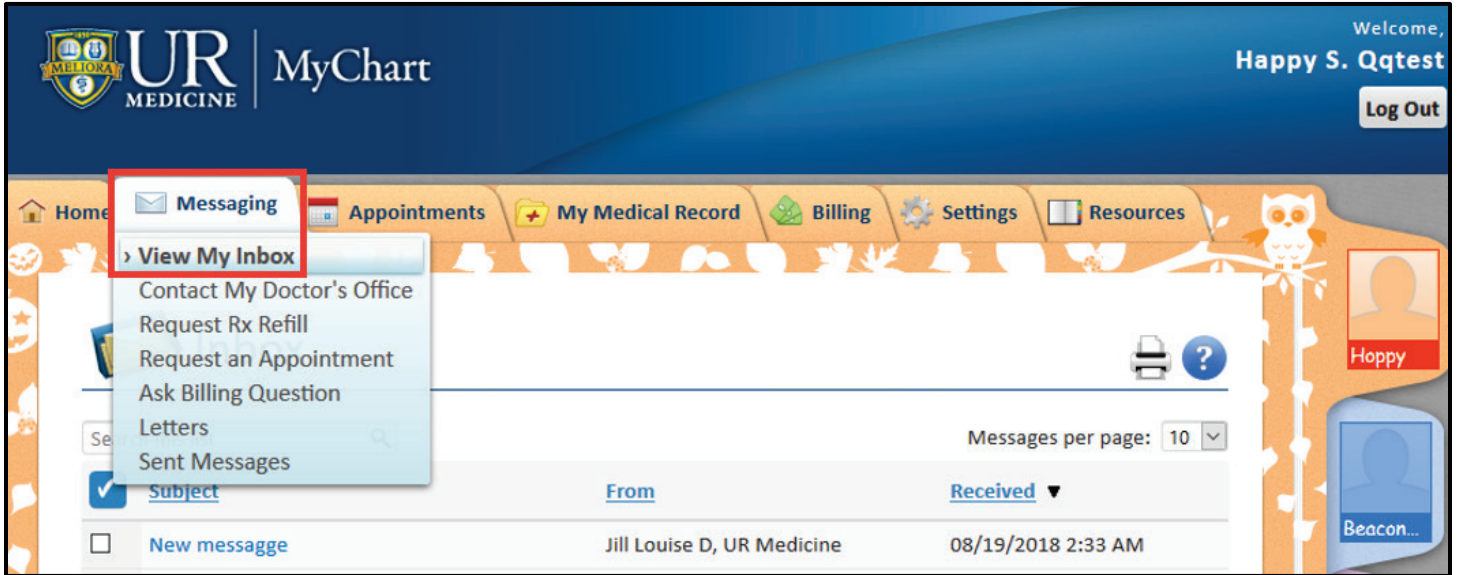
The screenshot displays the MyChart website interface for a user named Jamie. At the top, there is a navigation bar with the UR Medicine logo, the user's name 'Jamie', and several icons for Messaging, Visits, Medical Record, Billing, Settings, and Resources. The main content area is divided into several sections:

- Welcome!**: A section with three cards: 'View instructions for your appointment on Friday, September 21, 2018 with Physician Family Medicine, MD.', 'Read your letters. You have 1 new letter.', and 'Save time while you save paper! Sign up for paperless billing.'
- To Do**: A section with 'Overdue health reminders' (Flu Shot, overdue since September 1, 2018) and a 'REQUEST APPT' button. Below this is a calendar for September 2018 showing an appointment for Friday, September 21, 2018, at 12:00 PM, with 'eCheck-In completed'.
- What's New in MyChart**: A section with 'Your chart on the go' and information about the MyURMedicine app available on the App Store and Google Play.
- Quick Links**: A vertical list of links on the right side: View test results, Send a message, View upcoming appointments, Refill medications, and Read visit notes.
- Care Team**: A list of healthcare providers: Physician Family Medicine, MD (Primary Care Provider Family Medicine), JAMES L BUDD, MD (Primary Care), JOHN D BISOGNANO, MD,PHD (Cardiology), and Physician Surgery, MD (Surgery).

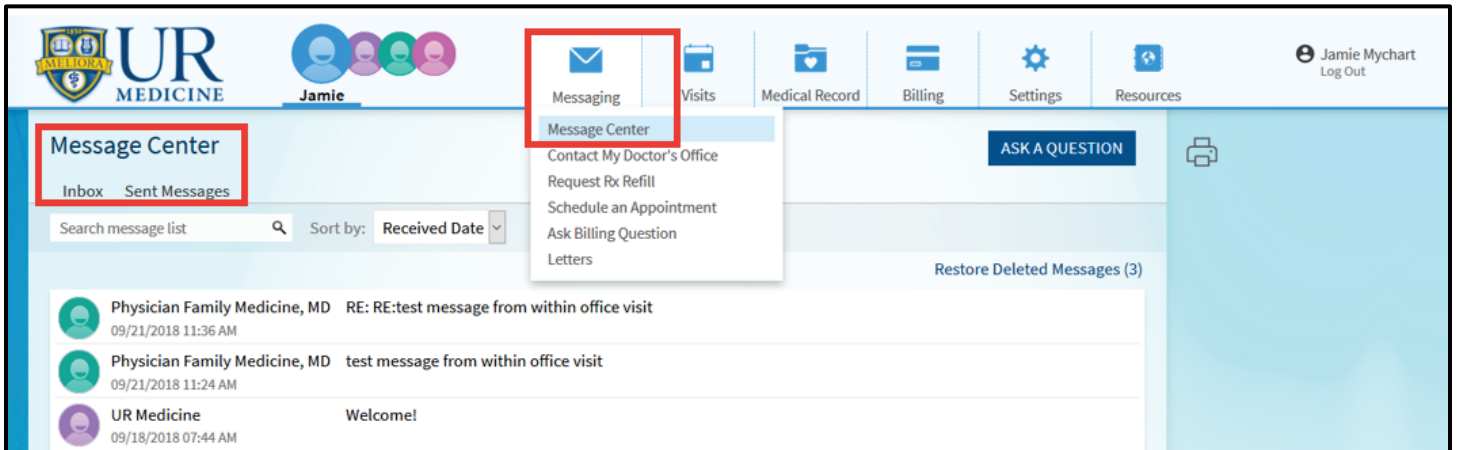
Old MyChart vs. New MyChart

The main navigation remains at the top; but in some cases, the information is bundled together like your upcoming and past appointments or your new and sent messages.

Old MyChart:

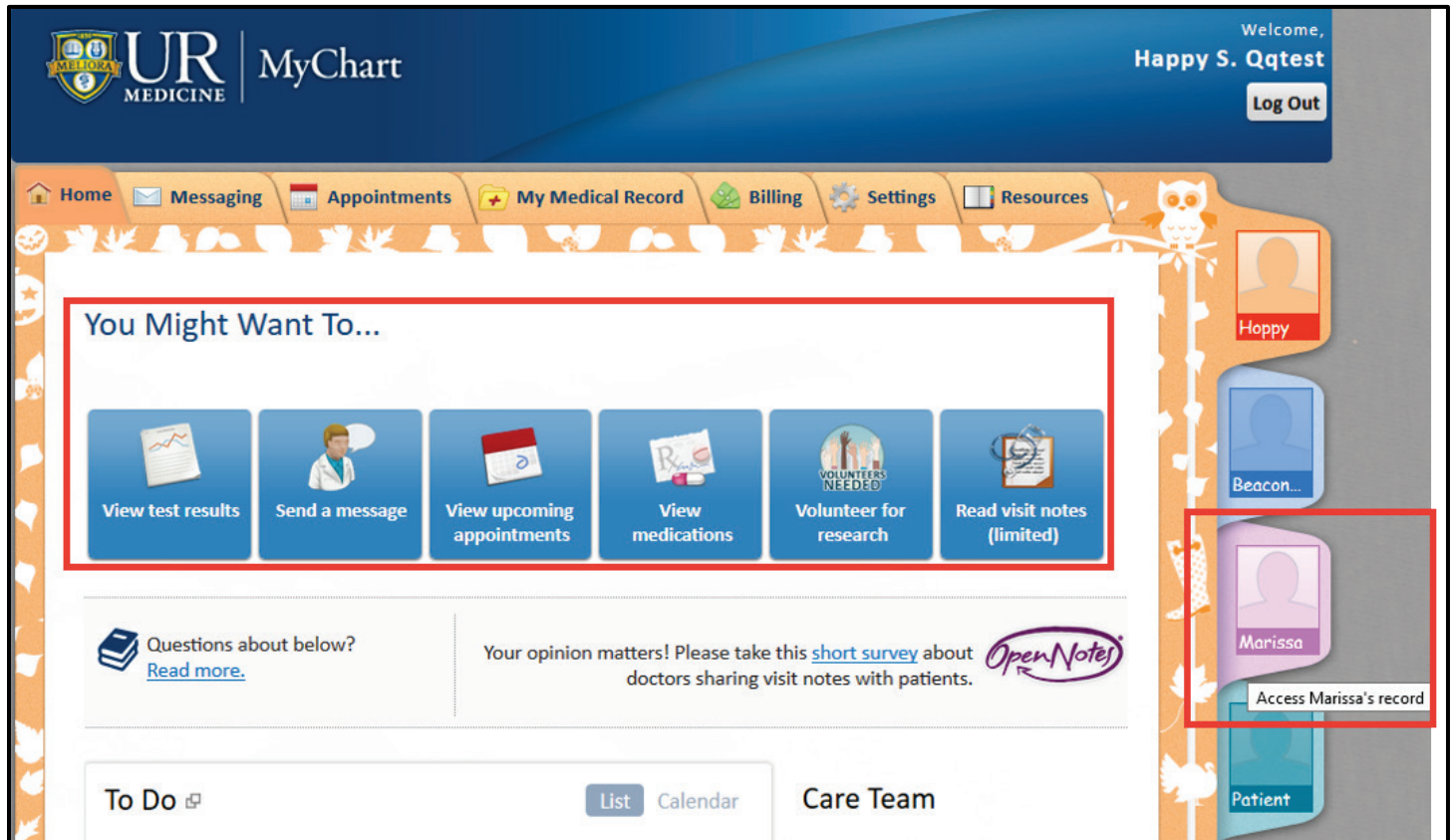


New MyChart:

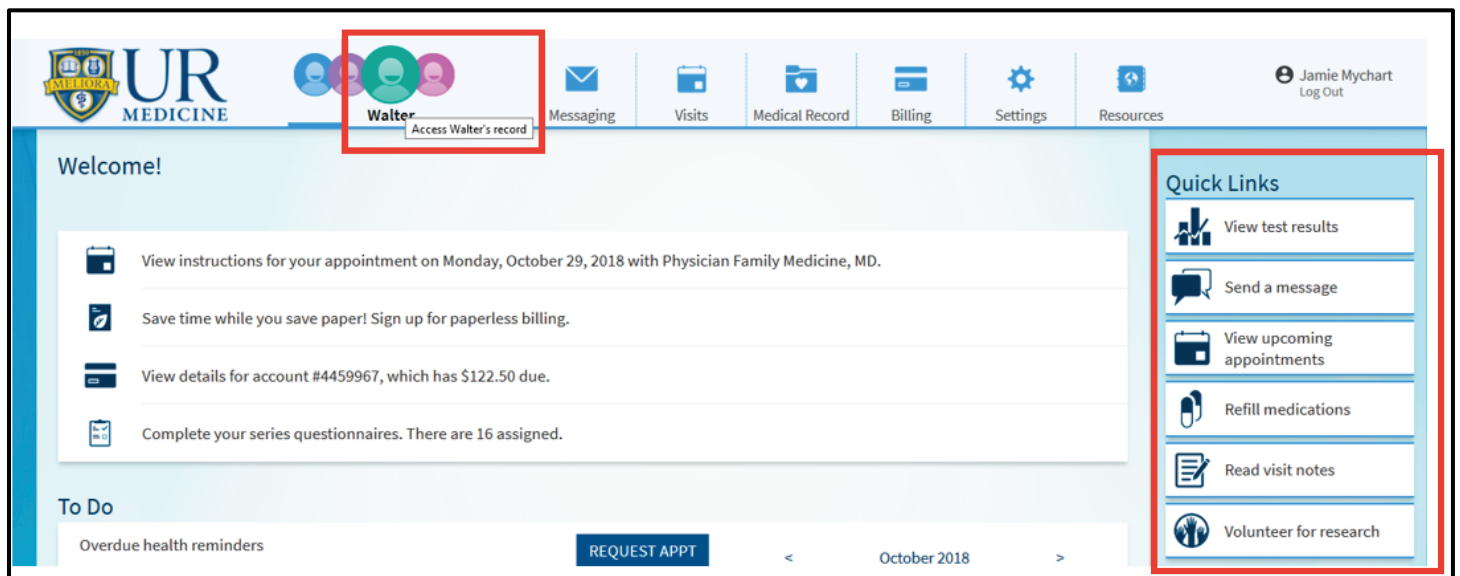


Proxy tabs have been moved to the top left in little colored bubbles. If you need some help, a right panel has been added to provide helpful tips and quick links.

Old MyChart:



New MyChart:



Looking for action buttons? You may need to “hover to discover.” In the New MyChart view, when you want to request that an allergy be removed, the **REMOVE** button is not visible until you “hover” over the allergy.

Old MyChart:

Welcome, Happy S. Qqtest
Log Out

Home Messaging Appointments My Medical Record Billing Settings Resources

Allergies

Please review the information below. Request any changes by using the red minus sign (-) to remove allergies or the green plus sign (+) to add allergies. These changes may not be updated until you have an in-person visit with your UR Medicine physician. If this change is an urgent matter, please call your doctor's office.

Allergen	Reaction
Penicillins	Hives
No Known Latex Allergy	
Shellfish-derived Products	Rash
Amoxicillin	Other (See Comments)
Chocolate Flavor	Hives
Chocolate	Hives
Latex	Hives

Submit a request to add this allergen to your list

New MyChart:

UR MEDICINE Jamie Mychart Log Out

Messaging Visits Medical Record Billing Settings Resources

Allergies

Please review your allergies, and verify that the list is up to date. **Call 911 if you have an emergency.**

Amoxicillin
Itching
Added 7/26/2018
Learn more
REMOVE


+ ADD AN ALLERGY

Allergies You've Asked to be Deleted

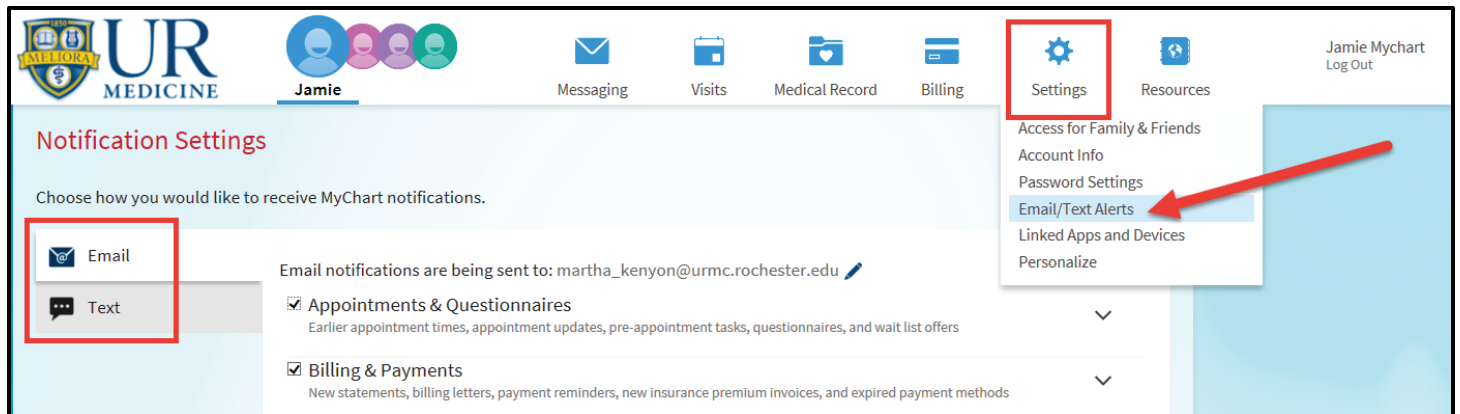
Red Dye
Itching
Added 9/21/2018
Comments: It's green dye, not purple dye
Learn more

Notifications – How to Manage Your Alert Settings

Too many alerts? Not enough? We've reorganized the Email/Test Alerts settings so you can select what types of alerts you'd like to receive, and if you want them by email, text, or both. The new page has separate tabs for email and text message notifications so you can focus on one delivery method at a time. You can now opt in or out of entire groups of notification alerts. Please note that these reminders are required to be sent via email: Messages from your provider, Appointment reminders, and Statement alerts.

 Proxies always see your own notification preference settings even if viewing another person's chart in proxy context.

From **Settings**, choose **Email/Test Alerts**.

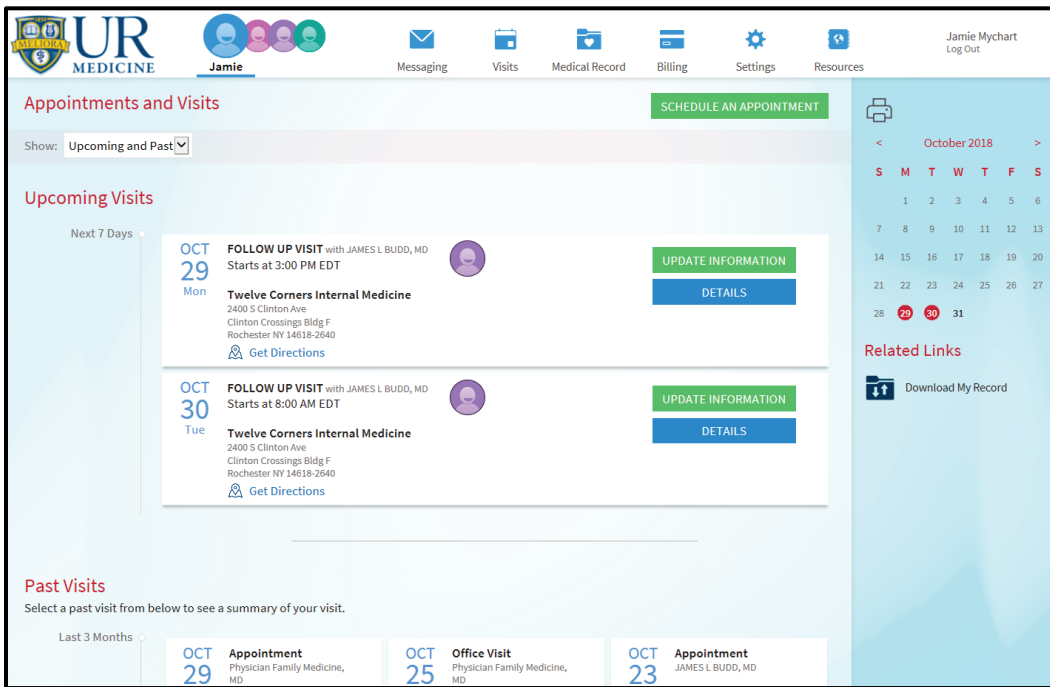
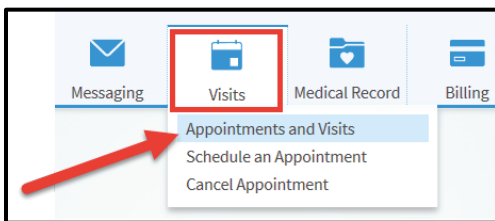


Appointments – New Display

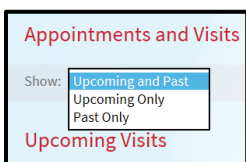
Upcoming appointments, past appointments, and past admissions have all been combined into a single page and menu option called **Appointments and Visits** so it's easier for you to review all appointments and admissions in one place. Appointments are grouped based on when they occurred or will occur including:

- Upcoming appointments within the next seven days
- Other future visits
- Past appointments from within the last three months
- Past appointments from within the last six months
- Appointments from within the last year
- Older past appointments

Under **Visits**, select **Appointments and Visits**.



You can filter this page to display only past or upcoming appointments by clicking the drop-down arrow next to **Show** at the top of the screen.



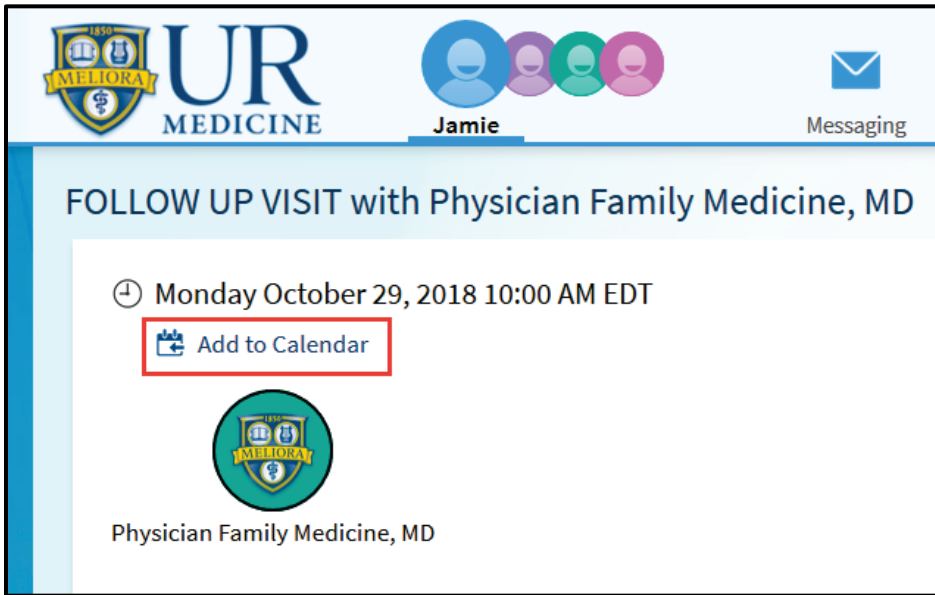
The sidebar at the right includes a calendar view of when your upcoming appointments are scheduled.

Adding Appointments to Your Calendar

You can now add appointments to your calendar and take advantage of that calendar’s built-in reminders from within MyChart:

- In the Appointment details page, you’ll find the **Add to Calendar** link below the appointment time.

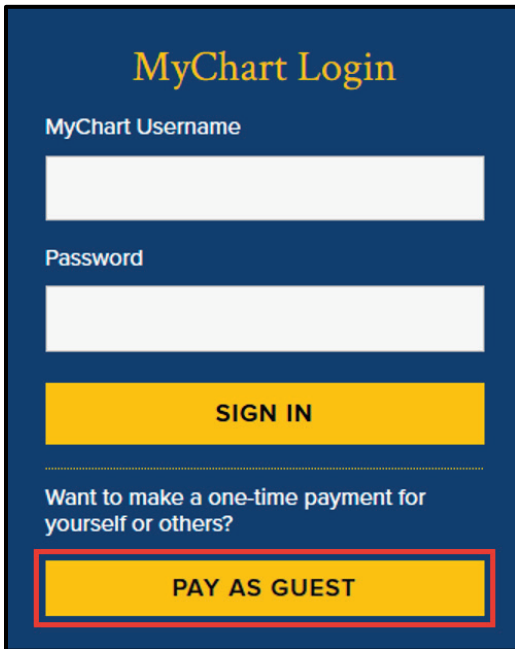
When you click the link, you will be asked to choose to include details or just the time only. Then you can download the appointment to the calendar app of your choice.



Guest Payments

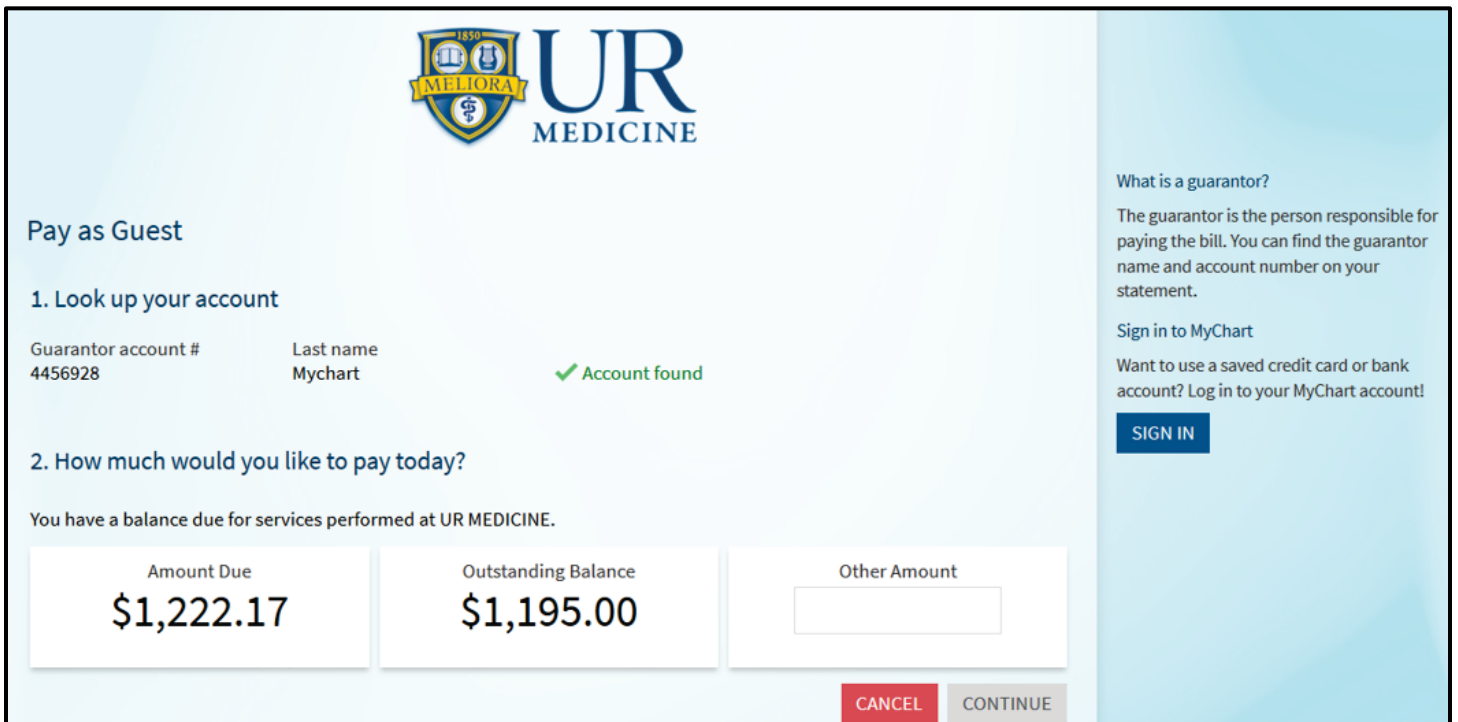
You can now pay bills online, even if you don't have a MyChart login.

From the login screen, click the **PAY AS GUEST** button to begin.



The image shows a blue MyChart Login interface. At the top, it says "MyChart Login" in yellow. Below that are two white input fields for "MyChart Username" and "Password". A yellow "SIGN IN" button is positioned below the password field. A horizontal dashed line separates this from the "PAY AS GUEST" section. The text "Want to make a one-time payment for yourself or others?" is displayed above a yellow "PAY AS GUEST" button, which is highlighted with a red rectangular border.

You'll need the billing statement so you can enter the guarantor name and ID number (the guarantor is the person responsible for paying the bill). You can choose to pay the current amount due, the full outstanding balance, or a different amount by selecting **Other**.



The image shows the "Pay as Guest" screen for UR MEDICINE. At the top center is the UR MEDICINE logo. The main heading is "Pay as Guest".

1. Look up your account

Guarantor account # 4456928 Last name Mychart ✔ Account found

2. How much would you like to pay today?

You have a balance due for services performed at UR MEDICINE.

Amount Due \$1,222.17	Outstanding Balance \$1,195.00	Other Amount <input type="text"/>
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CANCEL CONTINUE

What is a guarantor?
The guarantor is the person responsible for paying the bill. You can find the guarantor name and account number on your statement.

Sign in to MyChart
Want to use a saved credit card or bank account? Log in to your MyChart account!

SIGN IN

Redesigned After Visit Summary (AVS)

The After Visit Summary (AVS), the information provided to you at the end of your visit or discharge from a hospital, has been redesigned with a more modern look. The AVS is available in PDF format for easy printing from the MyChart website and viewable on the MyChart mobile app.

The screenshot shows the MyChart website interface. At the top, there is a navigation bar with the UR Medicine logo, a user profile for 'Jamie', and several utility icons: Messaging, Visits, Medical Record, Billing, Settings, and Resources. The main content area is titled 'Appointment Details'. A red box highlights the 'After Visit Summary' link, which is followed by the word 'Notes'. Below this, a message states: 'Some of this information might have changed since your visit. This is what your chart included on the day of your visit. You will need a program that opens PDF files to view this document.' A second red box highlights the 'DOWNLOAD AFTER VISIT SUMMARY' button. At the bottom of the section, there is a 'BACK TO THE VISIT LIST PAGE' button.

The screenshot displays the redesigned 'AFTER VISIT SUMMARY' document. At the top right is the UR Medicine logo. The patient's name 'Jamie Mychart' and MRN '8304461' are listed, along with the visit date and time '10/17/2018 11:00 AM' and the location 'Twelve Corners Internal Medicine 585-241-9916'. The document is divided into two main sections: 'What's Next' and 'Today's Visit'.
What's Next: This section lists three upcoming follow-up visits. Each entry includes the date, time, physician name, and clinic address.

- OCT 29 2018:** FOLLOW UP VISIT with Physician Family Medicine, MD. Monday October 29 10:00 AM. University Dermatology Associates, 400 Red Creek Dr Ste 200, Rochester NY 14623-4281, 585-275-7546.
- OCT 29 2018:** FOLLOW UP VISIT with JAMES L BUDD, MD. Monday October 29 3:00 PM. Twelve Corners Internal Medicine, 2400 S Clinton Ave, Clinton Crossings Bldg F, Rochester NY 14618-2640, 585-241-9916.
- OCT 30 2018:** FOLLOW UP VISIT with JAMES L BUDD, MD. Tuesday October 30 8:00 AM. Twelve Corners Internal Medicine, 2400 S Clinton Ave, Clinton Crossings Bldg F, Rochester NY 14618-2640, 585-241-9916.

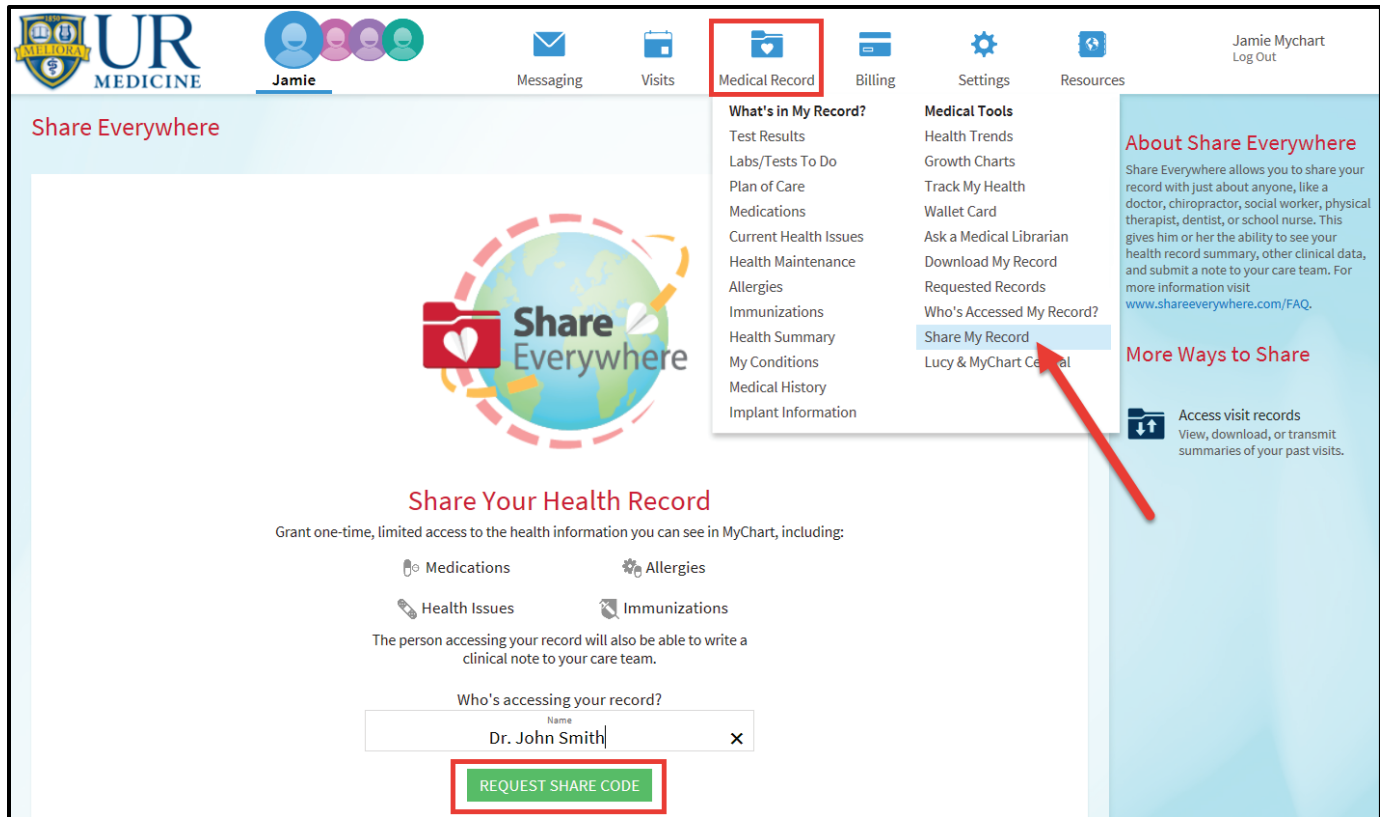
Today's Visit: This section provides a summary of the current visit. It states: 'You saw Physician Family Medicine, MD on Wednesday October 17, 2018 for: Follow-up. The following issue was addressed: Anxiety.' Below this, a table of vital signs is presented with icons for each measurement:

Blood Pressure	120/80	BMI	23.40
Weight	145 lb	Height	5' 6"
Temperature	98.5 °F	Pulse	70

Share Everywhere

Log into your MyChart account on your mobile or using the website. With Share Everywhere, you can now grant temporary, one-time access to your medical record to any provider anywhere, as long as the provider has internet access.

From **Medical Record**, under the Medical Tools section, select **Share My Record**.

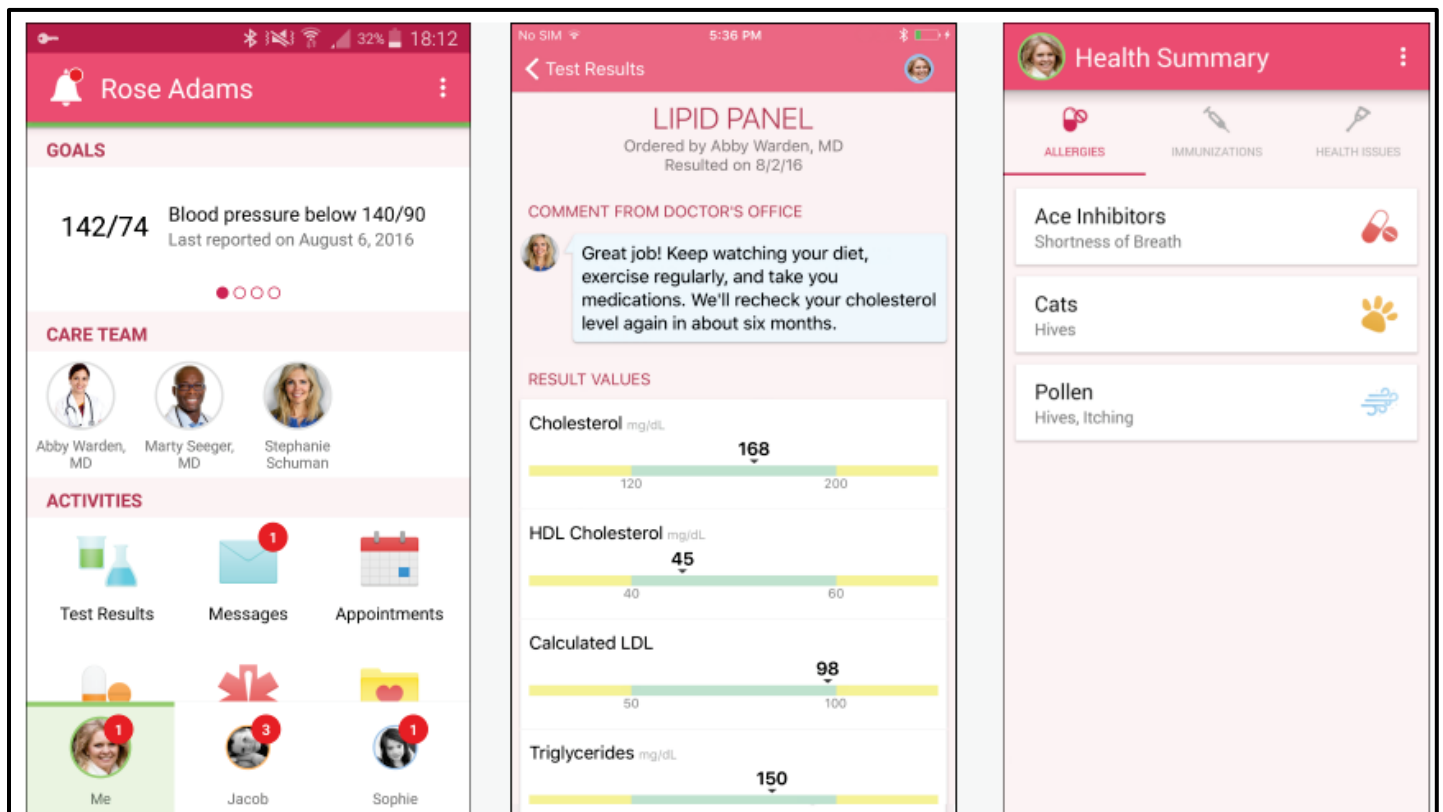


Then click the **REQUEST SHARE CODE** button at the bottom of the screen – the one-time-use code is available for only 5 minutes, so it's best to use when you're in your doctor's office. Once it is used, it cannot be used again.

When you give this share code to the provider, he/she will be able to enter the code on a publicly accessible website called ShareEverywhere.com to review your information. The provider will be able to see the same information you can see in your own MyChart account including allergies, medications, health issues, immunizations, test results, past visit summaries, and code status. That provider can also send a note back to your UR Medicine provider for improved continuity of care.

MyChart Mobile App – A New Look

- Test Results:
 - Provider Comments: If your provider has added a comment to any of your test results, you'll see a preview when you first look up test results.
 - Graph of Test Results: If your test results have numeric values, you'll now see a graph to help you visualize the results.
- Health Goals: From the MyChart home screen, you can now track your health goals assigned by your providers.
- Care Team: Quickly contact your doctor's office by tapping on the provider's name. This is the same list of provider names that you can already message – just in one quick place to access.



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