MyChart Website v2017 – Top Changes Patients Should Know

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Please Note:
All screen shots were taken from a UR Medicine Test System.
No actual patient PHI was used in this document.
MyChart – A New Look

MyChart has been redesigned to provide a fresh, modern appearance that makes it easier for you to find the information you want to see on the main screen. Helpful hints and quick tips are listed on the right side of the screen. All of the information you’re used to seeing in MyChart is still there; and in some cases, we’ve added even more.

- The main navigation remains at the top; but in some cases, the information is bundled together like your upcoming and past appointments or your new and sent messages.
- Proxy tabs have been moved to the top left in little colored bubbles.
- If you need some help, a right panel has been added to provide helpful tips and quick links.
- Looking for action buttons? You may need to “hover to discover.”
Old MyChart vs. New MyChart

The main navigation remains at the top; but in some cases, the information is bundled together like your upcoming and past appointments or your new and sent messages.

Old MyChart:

![Old MyChart Image]

New MyChart:

![New MyChart Image]
Proxy tabs have been moved to the top left in little colored bubbles. If you need some help, a right panel has been added to provide helpful tips and quick links.

**Old MyChart:**

![Old MyChart Image]

**New MyChart:**

![New MyChart Image]
Looking for action buttons? You may need to “hover to discover.” In the New MyChart view, when you want to request that an allergy be removed, the REMOVE button is not visible until you “hover” over the allergy.

**Old MyChart:**

![Old MyChart screenshot](image)

**New MyChart:**

![New MyChart screenshot](image)
Notifications – How to Manage Your Alert Settings

Too many alerts? Not enough? We’ve reorganized the Email/Test Alerts settings so you can select what types of alerts you’d like to receive, and if you want them by email, text, or both. The new page has separate tabs for email and text message notifications so you can focus on one delivery method at a time. You can now opt in or out of entire groups of notification alerts. Please note that these reminders are required to be sent via email: Messages from your provider, Appointment reminders, and Statement alerts.

Proxies always see your own notification preference settings even if viewing another person’s chart in proxy context.

From Settings, choose Email/Text Alerts.
Appointments – New Display

Upcoming appointments, past appointments, and past admissions have all been combined into a single page and menu option called **Appointments and Visits** so it’s easier for you to review all appointments and admissions in one place. Appointments are grouped based on when they occurred or will occur including:

- Upcoming appointments within the next seven days
- Other future visits
- Past appointments from within the last three months
- Past appointments from within the last six months
- Appointments from within the last year
- Older past appointments

Under **Visits**, select **Appointments and Visits**.

You can filter this page to display only past or upcoming appointments by clicking the drop-down arrow next to **Show** at the top of the screen.

The sidebar at the right includes a calendar view of when your upcoming appointments are scheduled.
### Adding Appointments to Your Calendar

You can now add appointments to your calendar and take advantage of that calendar’s built-in reminders from within MyChart:

- In the Appointment details page, you’ll find the **Add to Calendar** link below the appointment time.

When you click the link, you will be asked to choose to include details or just the time only. Then you can download the appointment to the calendar app of your choice.
Guest Payments

You can now pay bills online, even if you don’t have a MyChart login.

From the login screen, click the **PAY AS GUEST** button to begin.

You’ll need the billing statement so you can enter the guarantor name and ID number (the guarantor is the person responsible for paying the bill). You can choose to pay the current amount due, the full outstanding balance, or a different amount by selecting **Other**.
Redesigned After Visit Summary (AVS)

The After Visit Summary (AVS), the information provided to you at the end of your visit or discharge from a hospital, has been redesigned with a more modern look. The AVS is available in PDF format for easy printing from the MyChart website and viewable on the MyChart mobile app.
Share Everywhere

Log into your MyChart account on your mobile or using the website. With Share Everywhere, you can now grant temporary, one-time access to your medical record to any provider anywhere, as long as the provider has internet access.

From Medical Record, under the Medical Tools section, select Share My Record.

Then click the REQUEST SHARE CODE button at the bottom of the screen – the one-time-use code is available for only 5 minutes, so it’s best to use when you’re in your doctor’s office. Once it is used, it cannot be used again.

When you give this share code to the provider, he/she will be able to enter the code on a publicly accessible website called ShareEverywhere.com to review your information. The provider will be able to see the same information you can see in your own MyChart account including allergies, medications, health issues, immunizations, test results, past visit summaries, and code status. That provider can also send a note back to your UR Medicine provider for improved continuity of care.
MyChart Mobile App – A New Look

- Test Results:
  - Provider Comments: If your provider has added a comment to any of your test results, you’ll see a preview when you first look up test results.
  - Graph of Test Results: If your test results have numeric values, you’ll now see a graph to help you visualize the results.
- Health Goals: From the MyChart home screen, you can now track your health goals assigned by your providers.
- Care Team: Quickly contact your doctor’s office by tapping on the provider’s name. This is the same list of provider names that you can already message – just in one quick place to access.