Welcome to the new face of MyChart!

When you log into MyChart, you’ll notice a new look and feel to our website. Take a few minutes to review this brief overview so you can quickly get to your MyChart information.

We hope you’ll find this provides easier access to your information along with more ways to personalize for you and your family!

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NEW ITEMS WITH THE MYCHART UPDATE!

The left-side menu has been replaced with “folder-like tabs” along the top. As you move your mouse over each of these tabs, you will see drop-down menus appear that have all the same information you are used to accessing.

Then along the right-side menu, you’ll see a tab with your name. If a photo has been taken in any of your provider offices, you will see this photo on the tab. If you have been given access to any other account (family member, etc.), you will see an additional tab that will give you access to their MyChart account.

ACCESSING OTHERS’ MYCHART:

If you have permission to view another person’s MyChart account (proxy access), you will see a tab with their name on the right side of your screen. Click on the name to access their MyChart.
PERSONALIZE YOUR MYCHART WITH PHOTOS AND BACKGROUND:

Through the **Settings** tab, you can change your photo (and that of any proxies) and color scheme associated with your MyChart. Be sure to check out the new seasonal theme options! ☺

Start by choosing **Family & Friends** from the Settings tab drop-down list. On the next screen, click the **Edit** button to upload a new picture. You can also use the **Settings** tab to change your password, update your email, or sign up to receive text message alerts.
A FACELIFT TO SOME FAMILIAR ITEMS IN MYCHART!

TEST RESULTS, MEDICATIONS, MY TO-DO LIST:

Test Results, Medications, and My To-Do List, as well as other medical record information, are now located by moving your mouse (hovering) over the My Medical Record tab at the top of your screen. What was titled “My To-Do List” has been renamed Labs/Tests To Do under this same tab.

Old View:

![Old View Image]

New View:

![New View Image]
SEE YOUR MESSAGES:

The new **Messaging** tab allows you to view your inbox messages, send a message to your doctor’s office, or request a refill/appointment – all from the same place. From this same location, you can also access any letters that have been sent to you.

**Old View:**

![Old View](image1)

**New View:**

![New View](image2)
YOUR APPOINTMENT INFORMATION:

All of your appointment information (both past and future) is now located under the **Appointments** tab. This tab also includes any emergency visits or inpatient admissions at Strong Memorial or Highland Hospitals.

**Old View:**

![Old View Image]

**New View:**

![New View Image]