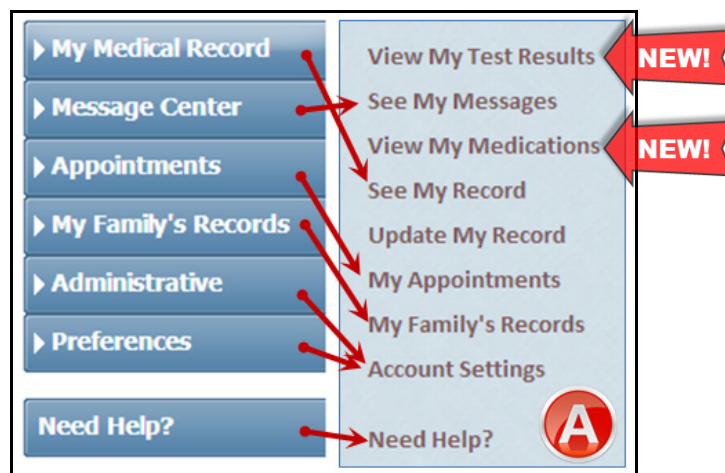




## We've got a New Look!

**Welcome to the new MyChart!** We've made changes to the way MyChart looks to make it even easier for you to find the information you need. While we've updated MyChart with a newer, brighter design, rest assured that all of your information is the same and just as secure; it will just look differently. Some of the improvements you'll notice include:

- **One Click Access:** After you login into MyChart, you'll be able to access the most popular areas of MyChart by clicking one of the blue boxes in the center of the page.
- **New Navigation Menu:** **A** We've simplified the words, and added direct links to the most popular topics. We've also rearranged the order so that the most popular areas of MyChart are at the top of the list.



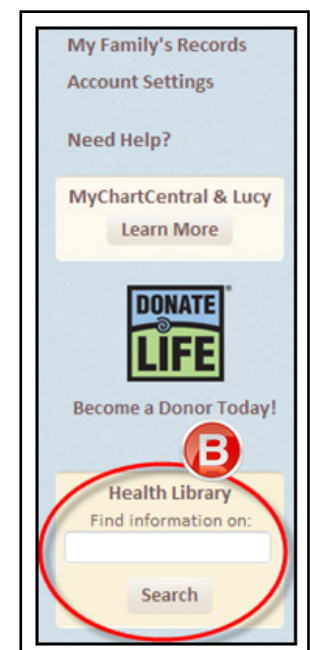
- **Health and Medical Information:** We listened to your feedback to include more general information and health tips in MyChart:

- **Links to Trusted Online Medical Websites:** When you view your health issues, medications, allergies and immunizations, you'll be able to click on the word to view more information on the topic from MedLine Plus, a government-sponsored health library.

***HINT:** Information that is linked to MedLine Plus will be blue and underlined; or look for these symbols:*



- **Health Library:** **B** You can search for health and medical information in MedLine Plus by typing a topic into the "Health Library" box under the left hand main menu.





### Health and Medical Information: (continued)

- A direct link to **MedLine Plus** **C** is also available on the page you land on to sign into MyChart.
- **Ask a Medical Librarian:** **D** You can ask a URMC medical librarian to research a disease, condition, drug, or lab test by clicking on “Ask a Medical Librarian” on the page you land on to sign into MyChart.
- **Easy to Understand:** We have changed words and instructions on many pages throughout MyChart to make it easier to understand.
- **Pay Your Bill Online:** **E** We were surprised to discover that one of the most popular requests from MyChart users was to have a link to URMC’s Online Payment service available through MyChart. You’ll find a direct link on the on the page you land on to sign into MyChart.



## Still can't find what you're looking for?

Send us a [message](#) or [call](#) MyChart Customer Service Center – Available 8 a.m. to 5 p.m. weekdays.  
585-275-URMC (8762) or 1-888-661-6162